Nieuw Amsterdam Tours

April 19 - May 3



Barcelona

From: info info@holabarcelonatours.com

Subject: Re: April 19th Tour Date: April 1, 2014 at 4:34 PM

To: Mary Anderson maryf.anderson@mac.com

Hello,

Thank you for your email.

The information is all correct and confirmed for 4 people at 99 euros each with the tour starting with picking up at 10am on the 19th.

As your date approaches I will be in contact and reconfirm again all details.

You mentioned souvenirs and food, that would be separetely paid, however, Ellie would be able to help you with these things if you are interested

Thank you and kindest regards,

Grace Nikols Managing Director www.holabarcelonatours.com (*34) 689.689.229



El 29 de marzo de 2014 a las 15:35 Mary Anderson <maryf.anderson@mac.com> escribió:

Hello Grace.

I am trying to confirm everything before I leave on my trip.

I have changed my hotel. I will now be staying at Alexandra Barcelona, a DoubleTree by Hilton Hotel, Calle Mallorca, 251, Barcelona Spain 08008. Our friends are still staying at Hotel Barcelona Catedral, Capellans, 4 Ciutat Vella, 08002 Barcelona.

It is my understanding that you will pick us up from each of our hotels beginning at 10am.

The price of the tour is 99 euros each person

You will get our tickets for: Parc Guell (8 euros each) and La Sagrada Familia (15 euros each) including going up in one of the towers on an elevator (both ways).

I have paid a 50 euros deposit to you. The remainder of the funds will be paid to Ellie at the end of the tour.

I wanted to make sure that I have everything correct and also to notify you of our hotel change.

Is there anything else that we will need to pay for on the tour (other than food or souvenirs)?

Thank you. We are looking forward to our tour.

Mary Anderson

On Feb 17, 2014, at 1:23 PM, info < info@holabarcelonatours.com> wrote:

Hello,

Thank you for your 50 euro deposit. Your Private City Tour is fully confirmed for April 19th for 4 people.

Being that it is a Saturday and the city is quiet generally in the morning hours, I would suggest a 10am starting time if that suits you. Please let me know what you would prefer.

Thank you and kindest rgeards,

Grace Nikols Managing Director

www.holabarcelonatours.com

(*34) 689.689.229



El 12 de febrero de 2014 a las 16:34 Mary Anderson < maryf.anderson@mac.com> escribió:

3 of our group are seniors. Are you buying tickets to go in the tower with the elevator both ways also?

Can you pick each one of us up at our hotels? My husband and i are staying at the Hilton Diagonal Mar Barcelona and the other couple is staying at Hotel Barcelona Catedral.

Would a start time of 9:00 get us into the places before the big crowds?

Mary Anderson

Sent from my iPad

On Feb 12, 2014, at 9:06 AM, info < info@holabarcelonatours.com> wrote:

Hello,

Thank you for your email.

I have made your reservation for April 19th for a 4 hour Private City Tour with Ellie as your guide. Kindly pay her the day of your tour for the entrance tickets to the Sagrada Familia (aprox 15 euros each) and Park Guell (8 euros each).

Please let me know if there's any discounts I should know of, such as senior citizen or student discounts, for purchasing your entrance tickets.

Please confirm the time you would like to start your tour and the pick up point you would prefer.

To fully reserve your tour, we kindly ask for a 50 euro deposit to be paid on our PayPal account at www.holabarcelonatours.com (please go to "make a payment") and to pay the remaining balance in cash to your guide the day of your tour.

Your deposit is fully refundable should you need to cancel 48 hours or more in advance and you don't need to join PayPal to make the deposit.

Please let me know when you've made the deposit and I will confirm receiving it, thank you.

Thank you and kindest regards,

Grace Nikols Managing Director

www.holabarcelonatours.com

(*34) 689.689.229

HOLA! BARCELONA TOURS

El 12 de febrero de 2014 a las 13:26 Mary Anderson < maryf.anderson@mac.com> escribió:

Hello Grace,

Thank you for your reply.

We would like to book this tour with your company and use Ellie as our guide. Is it possible to have a brief overview of Barcelona so my husband can see it and then finish up with entry into Parc Guel and Sagrada Familia with a visit to one of the towers that we can use an elevator both ways. There are 4 of us in our group.

My husband and I will be staying at Hilton Diagonal Mar Barcelona and the other couple are staying at Hotel Barcelona Catedral.

Can you obtain entrance tickets for us and we pay you back?

Please advise on our next step

Mary Anderson

On Feb 10, 2014, at 6:32 AM, info < info@holabarcelonatours.com > wrote:

Hello,

Thank you for your email. From April 1st onwards it is possible to go up and down in the elevator. Going up depends on the time that you choose to go as it has fixed timing, going down is frequent without a fixed schedual.

Thank you and kindest regards,

Grace Nikols Managing Director

www.holabarcelonatours.com (*34) 689.689.229

HOLA! BARCELONA TOURS

El 10 de febrero de 2014 a las 2:23 Mary Anderson < maryf.anderson@mac.com > escribió:

Hello

We are close to making a decision for our tour. We have decided that we want to go to Parc Guel and Sagrada Familia. I have read that you can go up in the towers. One place I read that you ride the elevator up and have to walk down narrow stairs. Another place I read that you ride the elevator up and down. Is it possible to ride the elevator both ways?

Thanks

Mary Anderson

On Feb 8, 2014, at 3:15 PM, info < info@holabarcelonatours.com> wrote:

Hello.

Thank you for your email. Ellie would be able to go with you inside the Casa Batllo and Casa Mila, however, you would need extra tour time. Usually our clients go into casa Batllo on their own with the audio guide and Casa Mila is not as popular in the inside to visit. However, since it is a Private Tour, you are free to choose your tour agenda, but seeing all the major sites and going into all the Gaudi buildings would require more tour time. I hope I haven't confused you!

Kindest regards,

Grace Nikols Managing Director

www.holabarcelonatours.com

(*34) 689.689.229



El 8 de febrero de 2014 a las 14:34 Mary Anderson < maryf.anderson@mac.com> escribió:

If we decided to go in either Casa Mila or Casa Batllo, would she be able to go in there with us as well?

On Feb 8, 2014, at 4:52 AM, info wrote:

Hello,

Thank you for your email. Ellie would be able to go into the Sagrada Familia and Parc Guel with you (they now charge an entrance fee to Parc Guel of 8 euros each). I would be able to get the tickets for you in advance for both places and you could pay for them when you have your tour in via PayPal.

Thank you and kindest regards,

Grace Nikols Managing Director www.holabarcelonatours.com (*34) 689.689.229



El 8 de febrero de 2014 a las 2:07 Mary Anderson < maryf.anderson@mac.com > escribió:

Thank you for the information. One thing I think I forgot to ask -- would Ellie be able to go inside of the different places and explain everything to us inside?

We probably won't do the tapas tour as part of this. I had misunderstood the other couple and they were not interested in this part. We are still trying to work out what all we want to see. I should have an answer for you on what we want to do by Monday.

Once we make a decision, is it possible for you to purchase our tickets for us or will we need to do that ourselves separately? I do understand that the cost of admissions is not included in the tour price.

Thank you for your patience

Mary Anderson

On Feb 4, 2014, at 11:18 AM, info wrote:

Dear Mary,

Thank you for your email.

We would be pleased to provide you with a Private Tapas Tour.

Your Private Tapas Tour will include:

- Pick up at your hotel by your fluent English speaking guide (or where you prefer)
- You'll go to 3-4 different types of tapas bars in the Gothic area
- Your guide will give you a tour of the Gothic sites you'll be seeing as you go from bar to bar

The total price for 4 people is 29 euros each. This doesn't include the tapas/drinks that you should decide to have and your guide will pay for his or her own tapas/drinks as well.

Please let me know if you'd be interested in reserving this service.

Or, we could easily combine the Tapas Tour with your City Tour, however, you would either need extra tour time, or combine the Tapas Tour with the City Tour and not see eveything you normally would on the City Tour.

Please let me know what you would prefer.

Thank you and kind regards

Managing Director

www.holabarcelonatours.com

34) 689 689 229

HOLA! BARCELONA TOURS

El 4 de febrero de 2014 a las 12:40 Mary Anderson < maryf.anderson@mac.com > escribió:

We are also interested in the Tapas Tour. How long is that tour and what is the cost?

Would it be possible to combine it with Option 2?

Thank you.

Mary Anderson

On Feb 3, 2014, at 12:41 PM, info wrote:

Thank you for your email. I apologize, the price was ment to be 99 euros each for 4 people, not 3.

The Gaudi site entrances are not included. Park Guell not requires and admission fee of 8 euros each. You could either seethe Sagrada Familia from the outside walking around with your guide for an exterior tour or go inside for aprox 15 euros each. Usually the outside is sufficient, however, we would be happy to arrange for going inside as well.

Ellie still works for us and would be available to be your guide.

Thank you and kindest regards,

Grace Nikols **Managing Director**

www.holabarcelonatours.com

HOLA! BARCELONA TOURS

El 3 de febrero de 2014 a las 15:43 Mary Anderson < maryf.anderson@mac.com > escribió:

Option 2 you have the cost for 3 people. There are 4 of us. Would the price be 99 euros each for 4?

Would admissions to the Gaudi sites be included in the cost? Which Gaudi sites would we be entering (not just looking at from the outside).

We toured with your company in 2011 and had Ellie for our guide and she was so good. Does she still work for you?

Mary Anderson

On Feb 3, 2014, at 8:27 AM, info < info@holabarcelonatours.com > wrote:

Hola.

Thank you for your email and interest in Hola! Barcelona Tours.

We are pleased to be able to provide your guests with our Private City Tour.

I've included 3 options, with vehicle and without.

For your *Private Barcelona City Tour*, you have three options to choose from for this tour:

Please note that all tours (including option 3) are *Private Tours* without other travelers and pickup time is flexible according to your needs.

1. A 4 hour Private City Tour, which will include:

- Airport, port or hotel pickup and drop-off at hotel, port, airport or city center.
- A luxury, new, private Mercedes minivan with air-con and bottled water provided
- · An English speaking driver/guide
- A complete tour of Barcelona, including all of the major sites such as Gaudi's Sagrada Familia, Park Guell, Casa Batlló, la Pedrera (Casa Mila), las Ramblas, the Columbus monument, the Olympic Ring and Stadium, Montjuic, the National Palace, Plaza Espanya, Plaza Catalunya, Passeo de Gracia, Ramblas, the Olympic port and village, the port area, the beach (and much more!) as noted on our website www.holabarcelonatours.com
- Free time to buy souvenirs, get out and take pictures at the sites and explore at a comfortable pace
- Any adjustments and changes to the suggested tour agenda, as it is a Private City Tour for just you!

The total price including all taxes is 74 euros each for 4 people.

2. The same Private City Tour as in number 1, except:

 With a separate fluent English speaking licensed official guide with you, a seperate driver and a Mercedes mini-van.

The price for this option would be 99 euros each for 3 people.

3. The same Private City Tour as in number 1, except:

- Instead of using a private Mercedes minivan, you will tour with your guide using taxis (one ride) and metro.
- Your guide will meet you at your hotel to start your tour.
- Your tour will include an approx 2 hour Walking Tour of the Gothic area (the Cathedral, Roman walls, Roman ruins, the Jewish District, Ramblas etc.).
- You will spend time approx 2 hours touring the Gaudi sites as you
 would on a City Tour (Sagrada Familia, Casa Batlló, Casa Mila La Pedrera- Parc Guell, Passeig de
 Gracia)

This option does not include port/airport pickup or drop off.

The price would be 39 euros each for 4 people - plus approx 10-20 euros total (not per person) in metro/taxi fare.

We also recommend the $\underline{{\sf Flamenco~Show~and~Dinner}}$ (the best Flamenco in Barcelona and excellent food!) as seen on our

<u>websitewww.holabarcelonatours.com</u>. (the cost is per person per menu and the show is included).

If you'd like to reserve these services, please let me know and if you have any questions, please don't





Marseille

From: catherine d'antuono tour.designer@provence-travel.com Subject: Re: ORDER CONFIRMATION Shore Excursion April 21, 2013

Date: January 18, 2014 at 9:25 AM

To: Mary Anderson maryf.anderson@yahoo.com

Cc: catherine d'antuono tour.designer@provence-travel.com

Dear Mary,

I have updated the order confirmation below with the missing information, appointment and the 140 Euros deposit. Thank you for your payment.

I have written 8:15 am for the appointment. I am not sure you'll be able to disembark that early but no worries we will be there waiting.

My cell phone number is: 00 33 617 94 69 61 from a foreign telephone, OR 06 17 94 69 61

I hope this meets your requirement and look forward to hearing from you,

Best regards,

Catherine D'ANTUONO, Certified Lecturer Guide

SARL TOUR DESIGNER in provence

Provence Travel Specialist

Driver Guide company licensed to perform public transport

tour.designer@provence-travel.com

www.provence-travel.com

www.shore-excursions-marseille.com

Tel.: 00 33 (0)6 17 94 69 61

SARL TOUR DESIGNER in PROVENCE ORDER CONFIRMATION

Client: Mary ANDERSON

Address: Mobile Phone:

Size of the group: 4 persons Reservation: April 21, 2014

Name of the ship: Nieuw Amsterdam Pick up: Port of Marseille: 8:15 am

Drop off: Port of: 4:00 pm (departure time: 5:00 pm)

Day trip: Not decided yet Vehicle: A/C minivan Pricing and payment:

Price for 2/3 persons: 450 Euros, all the car expenses are included (fuel, highway, parking...) but not extra costs such as drinks, lunch, entrance fees, boat ride in Cassis, wine stating fees sometimes...

Price for 4 persons: 470 Euros, same conditions. Price for 5 persons: 490 Euros, same conditions. Price for 6 persons: 520 Euros, same conditions. Price for 7 persons: 545 Euros, same conditions. Price for 8 persons: 570 Euros, same conditions.

140 Euros deposit made on Januaray 18 2014 via CC.

Payment of the balance - 330 Euros - cash in Euros on the day of the tour OR via CC (except AMEX) or through Paypal before the trip (if Paypal service charges are to be paid by the client).

Payment of 30% of the excursion fees if cancellation between one month and 10 days before the tour.

Payment of 50% of the excursion fees if cancellation less than 10 days before the tour but more than 48 hours.

Payment of 100% of the fee if cancellation less than 48 hours before the tour except if cancellation is due to the ship company (for cruise passengers) and if the shop does not dock. No fee for the client in such a case.

If the ship docks in another port (Toulon instead of Marseilles for example), the driver guide will come to pick you up at the other port if possible. The company will certainly have to change the itinerary because of the driving constraints and will propose another itinerary. We apologize to our customers for any inconvenience.

The price includes transportation in air-conditioned vehicles (all the car expenses, fuel, highway, parking, included) and

тно ртво тилачез винэрогивает нь ин сентивеное чентиез (ин ине сис ехренэез) гист, нідничу, риткіндії, ністичец ини

English-speaking driver-guide (Lecturer Guide licenced by the French Government).

Entrances to monuments, museums, lunch, drinks, wine tasting fees sometimes, boat trip... are not included.

Please, note these are private tours and not shared tours. If you decide to share with other people traveling on the same ship, this is your responsibility and you will remain the person in charge. The company will ask a single deposit and won't charge 4 or 5 credit cards. If this happens, there will be an additional fee of 5 Euros per credit card.

The company is not responsible for any possible accident while passengers get in or get out of the minivan and outside of it and for luggage and camera being left in the car.

Tour Designer could not be responsible in case of delay, strike, closed establishment, weather condition, loss or theft of any personal belonging.

Eating, drinking, smoking is forbidden on board.

Could you please confirm this information

TOUR DESIGNER in PROVENCE
Bastide Roman
Chemin de Roman
13120 GARDANNE - FRANCE
Tel.: 00 33 (0)6 17 94 69 61
SARL au Capital de 7 500 Euros

RCS Aix en Provence 453 546 376 00014 - NAF 602 B

Licence Transport N°2008/93/0000267

Entreprise immatriculée au Registre des Opérateurs de Voyages : IM013100043

Organisme garant: APST

Le 18 janv. 2014 à 14:54, Mary Anderson < maryf.anderson@yahoo.com > a écrit :

Hi Catherine,

We will be on the Nieuw Amsterdam on April 21, 2014. Our ship will be in port from 8:00 am - 5:00 pm.

The correct CC date is 09/16. Sorry about that. I don't know what I was thinking.

Mary Anderson

From: catherine d'antuono < tour.designer@provence-travel.com >

To: Mary Anderson < maryf.anderson@yahoo.com >

Cc: catherine d'antuono < tour.designer@provence-travel.com >

Sent: Friday, January 17, 2014 4:25 AM

Subject: Re: ORDER CONFIRMATION Shore Excursion April 21, 2013

Dear Mary,

I have checked the reservation.

The ship's schedule is missing. Could you please give me the arrival and departure time.

Also the date of the CC for the deposit was not right.

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Could you give me the right one please. Thanks,

Looking forward to hearing from you,

Best regards,

Catherine D'ANTUONO
SARL TOUR DESIGNER in Provence
Provence Travel Specialist
tour.designer@provence-travel.com
www.provence-travel.com

www.shore-excursions-marseille.com + 33 (0)6 17 94 69 61

Le 15 janv. 2014 à 23:30, Mary Anderson < maryf.anderson@yahoo.com > a écrit :

Hi Catherine,

I am sorry that I have not been in contact with you. We still very much want to go on our tour with you on April 21. 2014.

Here is my info:

Mary F Anderson 4114 Hickox Road Rowlett, TX 75089

phone number: 1-214-801-3344

Do you need the names and addresses of the other 3 in our group?

Is there anything else you need from me?

I look forward to hearing from you.

Mary Anderson

From: catherine d'antuono < tour.designer@provence-travel.com >

To: Mary Anderson < maryf.anderson@yahoo.com >

Cc: catherine d'antuono < tour.designer@provence-travel.com >

Sent: Sunday, September 15, 2013 3:57 AM.

Subject: Re: ORDER CONFIRMATION Shore Excursion April 21, 2013

Dear Mary,

Yes of course. The date is reserved for you and you are on my schedule on April 2014.

Looking forward to hearing from you, Best regards,

Catherine D'ANTUONO SARL TOUR DESIGNER in Provence Provence Travel Specialist

tour.designer@provence-travel.com

www.provence-travel.com

www.shore-excursions-marseille.com

+ 33 (0)6 17 94 69 61

Le 11 sept. 2013 à 15:13, Mary Anderson < maryf.anderson@yahoo.com > a écrit :

I just realized that I never sent you my credit card number. Are you still available on April 21, 2014?

Thank you.

Mary Anderson

From: Catherine D'ANTUONO < tour.designer@provence-travel.com >

To: Mary Anderson < maryf.anderson@yahoo.com >

Cc: tour.designer@provence-travel.com
Sent: Wednesday, August 14, 2013 9:18 AM

Subject: Re: ORDER CONFIRMATION Shore Excursion April 21, 2013

Dear Mary,

If you want to pay through paypal there is a 3,9% service charge to add on the top of the deposit.

The balance will be paid cash in Euros on the day of the tour. If if you want to pay via CC it will be necessary to pay in advance.

Looking forward to hearing from you,

Best regards,

Catherine D'ANTUONO

SARL TOUR DESIGNER in Provence

Provence Travel Specialist

tour.designer@provence-travel.com

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www.shore-excursions-marseille.com
+ 33 (0)6 17 94 69 61
On Wed, 14 Aug 2013 05:15:03 -0700 (PDT) Mary Anderson
<maryf.anderson@vahoo.com> wrote
> Sorry for the delay in responding to you. I have never had to give my
> credit card information in advance before. We usually pay at the end of the
> tour so this is new for me. If we pay by pay pal, how much is the service
> fee? When do we pay the remainder of the fee?
> Thank you.
> Mary Anderson
> From: Catherine D'ANTUONO < tour.designer@provence-travel.com>
> To: maryf.anderson@yahoo.com
> Cc: tour.designer@provence-travel.com
> Sent: Thursday, August 8, 2013 6:36 PM
> Subject: ORDER CONFIRMATION Shore Excursion April 21, 2013
> Mary Anderson < <u>maryf.anderson@yahoo.com</u>>
> You will find below the order confirmation for your excursion on April 21,
> 2014
> Could you please check it and give me your address (I have to put it on the
> order, French law), mobile phone number if it works in Europe and the ship's
> schedule. Take the time you need to make your decision about the trip and
> don't
> hesitate if you have any questions.
> Do not hesitate to ask me if there is anything to change.
> A 30% deposit is required to secure the reservation. You can make it using
> your
> credit card (except AMEX). If you want to do it this way I will need the CC
> number, expiry date, 3 digits on the back and the holder's name. You can send
  Text Text Description of the Aliffornian massages for sofaty reasons. Description
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www.provence-travel.com

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- as an attachment of in 5 unferent messages for safety reasons. Paypai is
> also
> an option (if paypal, service charges are to be paid by the client).
> Myself or the other tour guide working with me full time will be waiting for
> you
> on the pier holding a sign with your name. The schedule is not set yet so I
> can't tell you if I will be your guide or not.
> My cell phone number is: 00 33 617 94 69 61 from a foreign telephone, OR 06
> 17
> 94 69 61
> I hope this meets your requirement and look forward to hearing from you,
> Best regards,
> Catherine D'ANTUONO, Certified Lecturer Guide
> SARL TOUR DESIGNER in provence
> Provence Travel Specialist
> Driver Guide company licensed to perform public transport
> tour.designer@provence-travel.com
> www.provence-travel.com
> www.shore-excursions-marseille.com
> Tel.: 00 33 (0)6 17 94 69 61
> SARL TOUR DESIGNER in PROVENCE
> ORDER CONFIRMATION
> Client: Mary ANDERSON
> Address:
> Mobile Phone:
> Size of the group: 4 persons
> Reservation: April 21, 2014
> Name of the ship: Nieuw Amsterdam
> Pick up: Port of Marseille: ???am
> Drop off: Port of : ???pm (departure time: ???pm)
> Day trip: Not decided yet
> Vehicle: A/C minivan
> Pricing and payment:
> Price for 2/3 persons: 450 Euros, all the car expenses are included (fuel,
> highway, parking...) but not extra costs such as drinks, lunch, entrance
> fees.
> boat ride in Cassis, wine stating fees sometimes...
> Price for 4 persons: 470 Euros, same conditions.
> Price for 5 persons: 490 Euros, same conditions.
> Price for 6 persons: 520 Euros, same conditions.
> Price for 7 persons: 545 Euros, same conditions.
> Price for 8 persons: 570 Euros, same conditions.
> A 30% deposit is required to secure the reservation.
> Payment of the balance cash in Euros on the day of the tour OR via CC (except
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- > Licence Transport N~2008/93/000026/
- > Entreprise immatriculée au Registre des Opérateurs de Voyages : IM013100043
- > Organisme garant: APST

Catherine D'ANTUONO, Certified Lecturer Guide SARL TOUR DESIGNER in provence

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Monaco

Subject:	RE : Re: Re: Re: Re: Private Tour French Riviera
From:	schmucki (schmucki@club-internet.fr)
То:	maryf.anderson@yahoo.com;
Date:	Tuesday, April 1, 2014 11:44 AM

You are absolutely right Mary, people can enter the main hall of the Casino without paying. You can also enter a little hall where you can play at some slot machines without having to pay an entrance fee. Unless you don't want to gamble at the legendary gaming tables, this will be sufficent to get an idea of the beauty of the building.

Please feel free to get back to me with any other question you might have

See you soon Ingrid

Envoyé depuis un mobile Samsung

----- Message d'origine -----

De: Mary Anderson

Date :01/04/2014 01:02 (GMT+01:00)

A: schmucki@club-internet.fr

Objet: Re: Re: Re: Re: Private Tour French Riviera

Thank you Ingrid. This all sounds good. We are really looking forward to our tour.

I just have one question. When we were in Monte Carlo in 2008 it seems that there was part of the casino we could go in with no charge. Is this still available? It may have even been a different casino but can't remember.

Thanks.

Mary

From: "schmucki@club-internet.fr" <schmucki@club-internet.fr>

To: Mary Anderson <maryf.anderson@yahoo.com>

Sent: Monday, March 31, 2014 2:20 PM

Subject: Re: Re: Re: Re: Private Tour French Riviera

Hello Mary,

I imagine that you are getting very excited about your upcoming cruise. 3 more weeks and you will already be here on the French Riviera. Everything is confirmed from my side. I will be in the port of Monaco on April 22nd at 8:30am and you will find me right outside the disembarkation area with a sign that shows your name. Your ship will be docking at the pier and when you exit the ship, you keep to the right and you will already see me behind the gate next to my black van, probably with other vans that will be waiting there.

I will be happy to taking you to the places you mention. We will start with a visit to Antibes where takes place every morning a beautiful market, from there we will go to Biot and then to Haut de Cagnes. I am sure that on the way back there will still be time for you to go Inside the Casino. It will not be necessary to be dressed up for this occasion, smart casual is sufficent, but you will need a passport and 10 Euros entrance fee.

I look forward to meeting you soon and to showing you our beautiful French Riviera Until then take good care

Cheers Ingrid

Message du: 31/03/2014 02:19

De: "Mary Anderson " < maryf.anderson@yahoo.com >

A: "schmucki@club-internet.fr" <schmucki@club-internet.fr>

Copie à:

Sujet: Re: Re: Re: Private Tour French Riviera

Hi Ingrid,

It is getting close to time for our tour with you so I wanted to confirm everything.

We will be arriving on the Nieuw Amsterdam on April 22, 2014 in Monte Carlo. I understand that you will meet us at 8:30 am. Exactly where do we need to look for you?

Earlier you had given me several recommendations for our tour. I think we have decided to do the one where we spend little time in the car: Antibes, Biot and Haut-de-Cagnes. We also would like to have time to go into the casino in Monte Carlo.

Mary Anderson

From: "schmucki@club-internet.fr" <schmucki@club-internet.fr>

To: Mary Anderson <maryf.anderson@yahoo.com>

Sent: Wednesday, July 24, 2013 2:46 PM

Subject: Re: Re: Re: Private Tour French Riviera

8:30am would be wonderful Mary!!

See you soon Ingrid

From: Mary Anderson <maryf.anderson@yahoo.com>

Date: Wed, 24 Jul 2013 12:31:38 -0700 (PDT)

To: schmucki@club-internet.fr<schmucki@club-internet.fr> **ReplyTo:** Mary Anderson <maryf.anderson@yahoo.com> **Subject:** Re: Re: Re: Private Tour French Riviera

Our ship is supposed to dock at 8:00 am. Would 8:30 be ok?

Mary Anderson

From: "schmucki@club-internet.fr" <schmucki@club-internet.fr>

To: Mary Anderson <maryf.anderson@yahoo.com>

Sent: Tuesday, July 23, 2013 11:41 AM

Subject: Re: Re: Re: Private Tour French Riviera

Excuse me Mary, I wanted to say in the port of Monaco not Villefranche

Bye Ingrid

Message du : 23/07/2013 15:03

De: "Mary Anderson " <maryf.anderson@yahoo.com>

A: "schmucki@club-internet.fr" <schmucki@club-internet.fr>

Copie �:

Sujet: Re: Re: Private Tour French Riviera

I have spoken with the others in our group and we would like to book with you when we are in Monte Carlo on April 22, 2014. There will be 4 of us.

Mary Anderson

From: "schmucki@club-internet.fr" <schmucki@club-internet.fr>

To: Mary Anderson <maryf.anderson@yahoo.com>

Sent: Sunday, July 21, 2013 10:45 AM

Subject: Re: Re: Private Tour French Riviera

Hello Mary,

there is no hurry, please take your time to get back to me.

Of course, there is no problem to take you to the very center of each place in order to avoid walking up steep hills. That is in fact the advantage of taking a private tour.

I am looking forward to hearing back from You and send you kind regards Ingrid

Message du : 20/07/2013 21:09

De: "Mary Anderson " < maryf.anderson@yahoo.com >

A: "schmucki@club-internet.fr" <schmucki@club-internet.fr>

Copie �:

Sujet: Re: Re: Private Tour French Riviera

These all sound very interesting. I am trying to get in touch with the other 2 people in our group to see if they want to book but they are out of town right now and it is hard to get in contact with them.

When we were in Monte Carlo before and took a private tour, our guide was able to drive us close to the villages so we didn't have to walk up the steep hills. Would you be able to do that as well?

Thanks.

Mary Anderson

From: "schmucki@club-internet.fr" <schmucki@club-internet.fr>

To: Mary Anderson <maryf.anderson@yahoo.com>

Sent: Friday, July 19, 2013 11:08 AM

Subject: Re: Re: Private Tour French Riviera

Hello Mary

thank you for getting back to me. Of course, there are many other places to take you to. On the eastern side, we could do a tour that includes Menton, a beautiful town on the coast and St Agnes and Peille in the back-country and on the way back, a drive along the coastal roads and maybe a stop in Villefranche. On the western side, we could do Antibes, Gourdon and Tourrettes-sur-Loup, or if you would like to not spend too much time in the car, Antibes, Biot and Haut-de-Cagnes. These are all beautiful authentic villages of our area.....a little bit off the beaten track.

Let me know what you think about this Mary. I am looking forward to hearing back from you Best regards

Ingrid

Message du: 19/07/2013 15:40

De: "Mary Anderson " < maryf.anderson@yahoo.com >

A: "schmucki@club-internet.fr" <schmucki@club-internet.fr>

Copie �:

Sujet: Re: Private Tour French Riviera

Thank you for your response. We were in Monte Carlo in the Spring 2011 and had a private tour. On that tour we went to Eze, Nice and I believe St Paul. Are there other places you could take us to?

Mary Anderson

From: "schmucki@club-internet.fr" <schmucki@club-internet.fr>

To: maryf.anderson@yahoo.com **Sent:** Thursday, July 18, 2013 3:40 PM **Subject:** Private Tour French Riviera

Good evening from France Mary,

thank you very much for your kind request for a private tour with me in April 2014. I am happy to let you know that I am still available on April 22nd from the port of Monaco, but unfortunately, I am not operating from the port of Marseille. It is too far away from Nice, where I live (120 miles).

For a full-day tour starting from the Port of Monaco, I would make the following suggestion:

After a short panoramic drive through the Principality, partly on the famous race-track of the Formula I and passing by the Casino square, we take the upper coastal road from where you will enjoy breathtaking views on the Principality and the Riviera, we will then continue on the middle coastal road to the wonderful hill-village of Eze. I always prefer to start the day there when not too many tourists have arrived yet. You will certainly enjoy the walk through the steep and charming alleys of this extraordinary place.

After the visit of Eze, we will continue on the middle coastal road towards the city of Nice. There we will visit the Old town, which is the heart and soul of the entire city, you will see the colorful flower and specialty market and the picturesque narrow streets.

From Nice, we will drive to St Paul. St Paul is one of the most beautiful villages in France. It is a center of art and artists, the village is not only gorgeous but also interesting for its wonderful handcraft.

On our way back from St Paul, we will take the marvelous coastal roads that lead into the Principality and do some breathtaking photo-stops.

For such a tour of approx. 8 hours my rate for 2-4 people is 500 EUR. If ever you should find more people to share the tour with you, the rate for 5-7 passengers would be 550EUR. These rates include my driving and guiding services plus all parking and toll fees. As a licensed guide, I am not only driving you around and dropping you off, but will come with you in order to show and explain you all places.

I am very flexible Mary, it will be Your special day on the Riviera and it will be You to decide what you would like to see and do, we can even make last minute changes

For a private tour from the port of Marseille, please contact my very good colleague Catherine d'Antuono at tour.designer@provence-travel.com

Please don't hesitate to contact me for any other question. I would be very happy to hearing back from you and send you sunny greetings from Nice

Ingrid Schmucker Licensed Cultural Tour Guide



Livorno



Remo / Daniele Melaragno

info@driverinrome.com

Booking Confirmation

Trip Date: 23/04/2014 (Wednesday)

Trip Type: F/D Florence and Pisa

Trip Category: Shore excursion

Payment Terms: Collect Accept Any

Confirmation #: 22847

+ 39 06 61522395 | www.driverinrome.com

Pick-up Time: 8:00 AM / 08:00

Estimated End Time: 5:00 PM / 17:00

Vehicle Type: 6 pax minivan

Ref. PO / Cost Code: Cruise Planners

Ordered By: Pammy Schleif

Customer: Anderson/Mary

Passenger (Total): Anderson/Mary (4)

Corporate Client: CRUISE PLANNERS

Fax #:

Trip Routing Information

Meet Information: Your driver will be waiting for you as you disembark the ship, holding a sign with the name on it dockside.If you disembark earlier and you do not see your driver, do not panic, driver is still having his expresso!!!!!! For assistance please call:From Europe Office 0039 392 4468283 - Remo at (0039) 333 7080868 Daniele 338 4180978 or 0039 6 6152-2395.If you decide not to visit a booked museum in Florence, there will be an office charge of 4.00 euro per ticket

Arrival: 23/04/2014 8:00 AM / 08:00 - Livorno - LIV - Livorno , Nieuw Amsterdam Cruise Ship

1. () - F/D Florence and Pisa, 9 hours

Drop-off: 23/04/2014 5:00 PM / 17:00 - Livorno

Estimated Charges

Base Charges: 520.00

TOTAL: **€520.00**

Terms & Conditions

IN CASE OF AN EMERGENCY or DIFFICULTY LOCATING YOUR DRIVER:

*Please contact us direct at +39 333 7080868 or +39 0661522395.

US NUMBER: 315 544-0496

RESERVATION AGREEMENT: There will be a full charge for booking cancelled with less than 72 hour notice for any service required. If you miss your flight, or if airline decides to cancel the flight due to bad weather, please advise us on time (as soon as you know) or a full charge will be made. If your ship does not make it to dock for any reason you will not be held responsable and no charge will be made except for tickets if prepurchased by us. For more information visit: http://www.driverinrome.com/cancellation_policy.html

The rate given does not include neither admission fees if not mentioned nor lunch.

IMPORTANT NOTICE:

The tours we offer are performed by our multilingual driver-guides. They have been trained by licensed guides and are very knowledgeble and informative. However strict Italian law does not allow them to accompany you into sites.



+ 39 06 61522395 | www.driverinrome.com

Remo / Daniele Melaragno

Booking Confirmation

Trip Date: 23/04/2014 (Wednesday)

Trip Type: F/D Florence and Pisa

Trip Category: Shore excursion

info@driverinrome.com Payment Terms: Collect Accept Any

PAYMENT OPTIONS: Payments accepted are US Dollars or Euro, traveller or personal cheques in USD. NO CREDIT CARD payments accepted!!! The credit card is used to guarantee your reservation but cannot be used as a final payment. The USD rate applied will reflect the exchange rate of that day + 0,07 USD for bank charges incurred when we exchange them. Whenever possible , payment in cash in euro is greatly appreciated and will avoid costly Italian bank commission on exchange rates.

GRATUITIES If you are happy with the service provided ,the drivers should receive a tip as a token of appreciation. Standard gratuities range between 10 % - 20 % depending on the service received.



Civitavecchia



Remo / Daniele Melaragno

Booking Confirmation

Accept Any

Trip Date: 24/04/2014 (Thursday)
Trip Type: F/D Italian Countryside

Trip Category: Shore excursion

Payment Terms: Collect

+ 39 06 61522395 | www.driverinrome.com

info@driverinrome.com

Confirmation #: 22848

Pick-up Time: 8:30 AM / 08:30

Estimated End Time: 5:30 PM / 17:30

Vehicle Type: 6 pax minivan

Ref. PO / Cost Code: Cruise Planners

Ordered By: Pammy Schleif

Customer: Anderson/Mary

Passenger (Total): Anderson/Mary (4)

Corporate Client: CRUISE PLANNERS

Fax #:

Trip Routing Information

Meet Information: Your driver will be waiting for you as you disembark the ship, holding a sign with the name on it dockside. If you disembark earlier and you do not see your driver, do not panic, driver is still having his expresso!!!!!! For assistance please call: From Europe Office 0039 392 4468283 - Remo at (0039) 333 7080868 Daniele 338 4180978 or 0039 6 6152-2395

Arrival: 24/04/2014 8:30 AM / 08:30 - CVT - CVT - Civitavecchia , Nieuw Amsterdam Cruise Ship

1. () - F/D Italian Countryside, 9 hours

Drop-off: 24/04/2014 5:30 PM / 17:30 - CVT

Estimated Charges

Base Charges: 520.00

TOTAL: **€520.00**

Terms & Conditions

IN CASE OF AN EMERGENCY or DIFFICULTY LOCATING YOUR DRIVER:

*Please contact us direct at +39 333 7080868 or +39 0661522395.

US NUMBER: 315 544-0496

RESERVATION AGREEMENT: There will be a full charge for booking cancelled with less than 72 hour notice for any service required. If you miss your flight, or if airline decides to cancel the flight due to bad weather, please advise us on time (as soon as you know) or a full charge will be made. If your ship does not make it to dock for any reason you will not be held responsable and no charge will be made except for tickets if prepurchased by us. For more information visit: http://www.driverinrome.com/cancellation_policy.html

The rate given does not include neither admission fees if not mentioned nor lunch.

IMPORTANT NOTICE:

The tours we offer are performed by our multilingual driver-guides. They have been trained by licensed guides and are very knowledgeble and informative. However strict Italian law does not allow them to accompany you into sites.

PAYMENT OPTIONS: Payments accepted are US Dollars or Euro, traveller or personal cheques in USD. NO CREDIT CARD



Remo / Daniele Melaragno

Booking Confirmation

Trip Date: 24/04/2014 (Thursday)
Trip Type: F/D Italian Countryside

Trip Category: Shore excursion

Payment Terms: Collect Accept Any

+ 39 06 61522395 | www.driverinrome.com

info@driverinrome.com

payments accepted!!! The credit card is used to guarantee your reservation but cannot be used as a final payment. The USD rate applied will reflect the exchange rate of that day + 0,07 USD for bank charges incurred when we exchange them. Whenever possible , payment in cash in euro is greatly appreciated and will avoid costly Italian bank commission on exchange rates.

GRATUITIES If you are happy with the service provided ,the drivers should receive a tip as a token of appreciation. Standard gratuities range between 10 % - 20 % depending on the service received.



Naples



Remo / Daniele Melaragno

info@driverinrome.com

Booking Confirmation

Trip Date: 25/04/2014 (Friday)

Trip Type: F/D Sorrento-Positano-Herculaneum

Trip Category: Shore excursion

Payment Terms: Collect Accept Any

Confirmation #: 22849

+ 39 06 61522395 | www.driverinrome.com

Pick-up Time: 8:30 AM / 08:30

Estimated End Time: 5:30 PM / 17:30

Vehicle Type: 6 pax minivan

Ref. PO / Cost Code: Cruise Planners

Ordered By: Pammy Schleif

Customer: Anderson/Mary

Passenger (Total): Anderson/Mary (4)

Corporate Client: CRUISE PLANNERS

Fax #:

Trip Routing Information

Meet Information: Your driver will be waiting for you as you disembark the ship, holding a sign with the name on it dockside.If you disembark earlier and you do not see your driver, do not panic, driver is still having his expresso!!!!!! For assistance please call:From Europe Office 0039 392 4468283 - Remo at (0039) 333 7080868 Daniele 338 4180978 or 0039 6 6152-2395

Arrival: 25/04/2014 8:30 AM / 08:30 - Naples - NPPO - Napoli Port , Nieuw Amsterdam Cruise Ship

1. () - F/D Sorrento-Positano-Herculaneum, 9 hours

2. () - 2 HOURS LICENSED GUIDE, IN HERCULANEUM

Drop-off: 25/04/2014 5:30 PM / 17:30 - Naples

Estimated Charges

Base Charges: 520.00
Guide Service: 120.00

TOTAL: €640.00

Terms & Conditions

IN CASE OF AN EMERGENCY or DIFFICULTY LOCATING YOUR DRIVER:

*Please contact us direct at +39 333 7080868 or +39 0661522395.

US NUMBER: 315 544-0496

RESERVATION AGREEMENT: There will be a full charge for booking cancelled with less than 72 hour notice for any service required. If you miss your flight , or if airline decides to cancel the flight due to bad weather , please advise us on time (as soon as you know) or a full charge will be made. If your ship does not make it to dock for any reason you will not be held responsable and no charge will be made except for tickets if prepurchased by us. For more information visit: http://www.driverinrome.com/cancellation_policy.html

The rate given does not include neither admission fees if not mentioned nor lunch.

IMPORTANT NOTICE:

The tours we offer are performed by our multilingual driver-guides. They have been trained by licensed guides and are very knowledgeble and informative. However strict Italian law does not allow them to accompany you into sites.



+ 39 06 61522395 | www.driverinrome.com

Remo / Daniele Melaragno

info@driverinrome.com

Booking Confirmation

Trip Date: 25/04/2014 (Friday)

Trip Type: F/D Sorrento-Positano-Herculaneum

Trip Category: Shore excursion

Payment Terms:

Collect

Accept Any

PAYMENT OPTIONS: Payments accepted are US Dollars or Euro, traveller or personal cheques in USD . NO CREDIT CARD payments accepted!!! The credit card is used to guarantee your reservation but cannot be used as a final payment. The USD rate applied will reflect the exchange rate of that day \pm 0,07 USD for bank charges incurred when we exchange them. Whenever possible , payment in cash in euro is greatly appreciated and will avoid costly Italian bank commission on exchange rates.

GRATUITIES If you are happy with the service provided ,the drivers should receive a tip as a token of appreciation. Standard gratuities range between 10 % - 20 % depending on the service received.



Taormina



Remo / Daniele Melaragno

info@driverinrome.com

Booking Confirmation

Accept Any

Trip Date: 26/04/2014 (Saturday)
Trip Type: F/D Etna - Taormina

Trip Category: Shore excursion

Payment Terms: Collect

Confirmation #: 22850

+ 39 06 61522395 | www.driverinrome.com

Pick-up Time: 10:30 AM / 10:30

Estimated End Time: 7:30 PM / 19:30

Vehicle Type: 6 pax minivan

Ref. PO / Cost Code: Cruise Planners

Ordered By: Pammy Schleif

Customer: **Anderson/Mary**

Passenger (Total): Anderson/Mary (4)

Corporate Client: CRUISE PLANNERS

Fax #:

Trip Routing Information

Meet Information: Your driver will be waiting for you as you disembark the ship, holding a sign with the name on it dockside.If you disembark earlier and you do not see your driver, do not panic, driver is still having his expresso!!!!!! For assistance please call:From Europe Office 0039 392 4468283 - Remo at (0039) 333 7080868 Daniele 338 4180978 or 0039 6 6152-2395

Arrival: 26/04/2014 10:30 AM / 10:30 - Taormina - TAPO - Taormina Port , Nieuw Amsterdam Cruise Ship

1. () - F/D Etna - Taormina, 9 hours

Drop-off: 26/04/2014 7:30 PM / 19:30 - Taormina

Estimated Charges

Base Charges: 495.00

TOTAL: **€495.00**

Terms & Conditions

IN CASE OF AN EMERGENCY or DIFFICULTY LOCATING YOUR DRIVER:

*Please contact us direct at +39 333 7080868 or +39 0661522395.

US NUMBER: 315 544-0496

RESERVATION AGREEMENT: There will be a full charge for booking cancelled with less than 72 hour notice for any service required. If you miss your flight, or if airline decides to cancel the flight due to bad weather, please advise us on time (as soon as you know) or a full charge will be made. If your ship does not make it to dock for any reason you will not be held responsable and no charge will be made except for tickets if prepurchased by us. For more information visit: http://www.driverinrome.com/cancellation_policy.html

The rate given does not include neither admission fees if not mentioned nor lunch.

IMPORTANT NOTICE:

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PAYMENT OPTIONS: Payments accepted are US Dollars or Euro, traveller or personal cheques in USD. NO CREDIT CARD



Remo / Daniele Melaragno

Booking Confirmation

Trip Date: 26/04/2014 (Saturday) Trip Type: F/D Etna - Taormina

Trip Category: Shore excursion

Payment Terms: Collect Accept Any

+ 39 06 61522395 | www.driverinrome.com info@driverinrome.com

payments accepted!!! The credit card is used to guarantee your reservation but cannot be used as a final payment. The USD rate applied will reflect the exchange rate of that day + 0,07 USD for bank charges incurred when we exchange them. Whenever possible, payment in cash in euro is greatly appreciated and will avoid costly Italian bank commission on exchange rates.

GRATUITIES If you are happy with the service provided ,the drivers should receive a tip as a token of appreciation. Standard gratuities range between 10 % - 20 % depending on the service received.



Corfu

From: Taxi Tours Corfu info@taxitourscorfu.com 🏴 Subject: Re: CONFIRM Date: February 16, 2014 at 12:23 PM To: Mary Anderson maryf.anderson@me.com Dear Mary > Your confirm it's OK 28/APRIL/2014 ~8:30am local time > Appointment point information. > Just front of the ship is the bus to free transportation you to the port terminal. > Pass the building and you will see the driver holding sign with YOUR NAME(MARY ANDERSON) > CANCELLATION POLICY > If you wish to cancel your tour is NO CHARGE but it is polite to send an email soon. > For any information Mr Vangelis Vranikas web site manager 00306947266811 > Thanks the taxitourscorfu team www.taxitourscorfu.com 16 Φεβ 2014, 19:54, o/η Mary Anderson <<u>maryf.anderson@me.com</u>> έγραψε: We would like to book this tour and are interested in adding on the optional boat tour Thank you. Mary Anderson Sent from my iPhone On Feb 16, 2014, at 10:44 AM, Taxi Tours Corfu <info@taxitourscorfu.com> wrote: The boat trip is about 1 hour and the cost is 12€ about. The boat trip is OPTIONAL. The sort time at the beach is on the way and if you want stop is no for swimming. Please do not hesitate to contact us for any additional information Therefore, TO COMPLETE THE BOOKING PROCEDURE you will need to reply with an e-mail where on the SUBJECT FIELD would be filled with the word "CONFIRM". Thanks www.taxitourscorfu.com 16 Φεβ 2014, 15:55, o/η Mary Anderson <<u>maryf.anderson@me.com</u>> έγραψε: How long is the boat trip to the sea caves and what is the cost? The short time at the beach -- is this just to see the beach? We are not interested in swimming. Thank you. Mary Anderson On Feb 16, 2014, at 3:32 AM, Taxi Tours Corfu < info@taxitourscorfu.com > wrote: Dear Mary

We appreciate your preference to our services! We would like to inform you that the date you have requested for your tour is available.

I suggest to you the Panorama tour. (Combines mountain view-seaview-beach) time 4 hours about .

Start the tour from the port and then driving to the top of the hills with amazing view, through the very narrow streets of the small

villages stop at traditional wine destilery to taste free wine and bread with local olive oil and oregano then visit the coust of Paleokastritsa to see the Monastery of Paleokastritsa <Vigrin Mary> and then stop at the same area for a short time at the beach (It would be interesting to visit the sea caves by boat trip) Then visit Kanoni area to see the mouse island and then visit Corfu old city.

We can stop also for a quick meal at tradicional Greek Taverna if you want or to visit Achilleion Palace (Sissy Palace)

. The price is 40€ per hour including all the taxes for all of you.

The price is NOT per person

The day program can change it whenever you want

Payment is made at the end of the tour only cash.

All drivers speak English know the Corfu history very well and NO SMOKERS

NO DEPOSIT IS REQUIRED

Please do not hesitate to contact us for any additional information

Therefore, TO COMPLETE THE BOOKING PROCEDURE you will need to reply with an e-mail where on the SUBJECT FIELD would be filled with the word "CONFIRM".

Sincerelly yours
The taxitourscorfu team

www.taxitourscorfu.com

15 Φεβ 2014, 18:33, ο/η Mary Anderson <<u>maryf.anderson@me.com</u>> έγραψε:

Hello,

We will be arriving on the Nieuw Amsterdam on April 28, 2014. There are 4 of us in our group and we are interested in a tour. We read about you on Cruise Critic. What type of tours do you offer and what are your fees? We are interested in a 4 to 6 hour tour. We will be in port from 8:00 am - 5:00 pm.

Thank you.

Mary Anderson



Dubrovnik April 29

Riviera Highlights

Romantic charm, homemade cuisine and exquisite scenery make your visit to the Croatian Riviera very memorable. Enjoy in a pleasant drive along the Župa Dubrovacka Riviera to town of Cavtat. The drive leads you through the picturesque villages of the green and fertile Konavle Valley, and you're headed to the famous Konavoski Dvori restaurant. It is perfectly situated in an old mill next to the cascading waters of the Ljuta River. Here, your gracious host will offer you light snack consisting of local specialties such as smoked ham, cheese, homemade bread and a glass of local wine. Next, enjoy a pleasant ride before you reach the seaside resort town of Cavtat the ancient Roman city of Epidaurus. Over the years, Cavtat has been a favorite destination for sailors and yacht enthusiasts. In fact, former-King Edward and Wallace Simpson came here for their honeymoon. Take a pleasant stroll along the beautiful seafront promenade or relax over a coffee (at your own expense) in one of many cafés along the coast. Returning to Dubrovnik, you'll head to Pile Square at the western entrance of the Old Town. George Bernard Show once wrote, "Those who seek paradise on earth should come to Dubrovnik." Today, he might add that Dubrovnik is the place for all those who wish to renew their faith in human nature. You'll find yourself at the beginning of the famous main street—the Stradun. Explore **Old Town** of **Dubrovnik**—a true Mediterranean beauty with your experienced guide before returning to the ship.

HAL Tour \$99.95 per person 5 1/4 hours 9:30 am



Kotor

April 30

From: popmilo@rocketmail.com 🃜

Subject: Re: Kotor Tour Date: February 18, 2014 at 11:53 AM

To: Mary Anderson maryf.anderson@me.com

Hi Mary,

ok than, will wait for you on the port exit from 08:00 until you get of, please reconfirm to me once more before you start with your wacation.

Regards Milo

On Tuesday, 18 February 2014 5:47 PM, Mary Anderson maryf.anderson@me.com wrote: Thanks, Milo. We will definitely try to be one of the first ones off the ship. We are looking forward to our tour with you.

Mary

Sent from my iPhone

On Feb 18, 2014, at 10:25 AM, "popmilo@rocketmail.com" compound of the co

Hi Mary,

thank you for contacting me, and of course thanks to Frank :) I am fre on that date I will be glad to conduct your tour, as you stay short period in port thats the best you can do (4 hour tour) Usualy your ship is not tendering so my recomandation is to try to get of as soon you can, and I will be waiting for you on the port exit with a note and your name on it...

Regards Milo

On Tuesday, 18 February 2014 2:58 PM, Mary Anderson < maryf.anderson@me.com> wrote: Hello Milo,

I received your name from Frank Rosato on Cruise Critic.

We are a group of 4 that will be in Kotor on April 30, 2014. We will be arriving on the Nieuw Amsterdam and will only be there from 8:00 am to 2:00 pm so we will only be there for a short time. We are interested in a 4 hour tour. Are you available to show us around that day?

Thank you.

Mary Anderson



Venice

May 1-3

From: info@tourleadervenice.com

Subject: Re: Venice Tours

Date: January 27, 2014 at 10:52 AM
To: maryf.anderson@mac.com

Hi Mary,

sorry for my late reply but i was totally sick any way now i feel better.

Thanks for choosing our services:

I m happy to confirm the following services:

Date: 1st may 2014

Reference: Anderson/Rosga (look for the sign with your name on it)

Service: venice orientation walking tour

Meeting Point: 1,30 am at the exit of the cruise ship Holland America Nieuw Amsterdam

Pax: 4

Tel: Mary 1-214-801-3344

Emergency number: Igor +39.348.9000.700

Price: euro 180 that you II pay at the end of the service

Date: 2nd may 2014

Reference: Anderson/Rosga (look for the sign with your name on it)

Service: venice country side tour (the hidden treasure tour)

Meeting Point 9,00 am at the exit of the cruise ship Holland America Nieuw Amsterdam

End of the tour: Piazzale roma in venice to get a private water taxi already ordered to go to the star hotel

splendid venice Pax: 4 + luggage

Tel: Mary1-214-801-3344

Emergency number: Igor +39.348.9000.700

Price: euro 450 for the tour euro 70 for the water taxi = total euro 520 that you Il pay directly to the minivan

driver

Date: 3rd may 2014

Reference: Anderson/Rosga

Service: venice tour of the island of murano and burano

Meeting Point 9,00 am by the hotel reception star hotel splendid venice

Pax: 4

Tel: 1-214-801-3344

Emergency number: Igor +39.348.9000.700

Price: euro 200 for the guide, free water taxi to murano than we use the local water bus euro 18 per person

for a 12 hrs pass

Please check if all the details are right, the guide should be me for venice and the islands, about the tour with the van it should be my colleagues andrea tel.0039.338.20.44.390

Any way getting closer to the date of the tours we will get in touch again to see if all is ok

thanks again and i m looking forward to meet you

thanks and best rgds

igor

igor scomparin

www.tourleadervenice.com

email: info@tourleadervenice.com

Tel. 0039.348.9000.700 skype: igor.scomparin Follow us on Facebook:

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Venice_Veneto.html

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Da: "Mary Anderson" maryf.anderson@mac.com

A: info@tourleadervenice.com

Cc

Data: Wed, 22 Jan 2014 19:24:49 -0600

Oggetto: Re: Venice Tours

- > Hi igor,
- > May 1 -- 1:30 at the exit of the cruise ship sounds good
- > May 2 -- 9:00 at the exit of the cruise ship is good. We would like a private water taxi to take us to our hotel at the end of our tour.
- > May 3 -- star hotel venice at 9:00? Are you talking about our hotel -- Starhotels Spendid Venice?
- > Name for the sign -- Anderson/Rosga
- > telephone number -- 1-214-801-3344
- > Cruise ship -- Holland America Nieuw Amsterdam
- > Hotel -- Starhotels Spendid Venice
- > Mary
- > On Jan 22, 2014, at 7:51 AM, info@tourleadervenice.com wrote:

> > Hi Mary

- > before that i II send you the final confirmation let's talk about timings and meeting point
- > 1st may we can meet at the exit of the cruise ship at 1,30 pm for the walking tour
- > 2nd may the van for the tour will pick you up at the exit of the cruise ship .. at what time 9,00 ??? is it a good time for you ?
- > would you need a private water taxi or would you take the local water bus to go to the hotel after the tour?
- > 3rd may we can meet you at the star hotel venice at 9,00?? for the murano burano tour?
- > to book you i ll need
- > name and surname to prepare a sign
- > tel number that you Il take on holiday with you
- > name of the cruise ship
- > name of the hotel that you stay in venice
- > you can pay directly to who II give you the service that day at the end of it
- > let me know if this can work for you
- > thanks igor
- > Da: "Mary Anderson" <u>maryf.anderson@mac.com</u>
- > A : info@tourleadervenice.com
- > Cc :
- > Data: Tue, 21 Jan 2014 17:46:06 -0600
- > Oggetto: Re: Venice Tours
- > > igor,
- > This all sounds good. However, I don't think we will need a private water taxi on May 3rd. If you will tell us where we need to be and how to get there, we can take a public boat.
- >> What do we need to do to book these tours?
- > > Thank you.
- > > Mary
- >> On Jan 17, 2014, at 5:26 AM, info@tourleadervenice.com wrote:
 - > > Hi Mary,
 - > > here you are the breakdown of all the prices
 - > > Date: 1st may
 - > > Service: venice orientation walking tour 3 hrs (from 1 pm)
 - > > Pax: 4
 - > > Price: euro 180 total (not per person)
 - > > Date: 2nd may
 - > > Service: venice countryside tour with minivan

```
> > Pax: 4
> > Price: 450 total
> > Date: 3rd may
>> Service: tour of the island of the venetian lagoon, Murano and Burano (4 hrs)
> > Pax: 4
>> Price: euro 200 total for the guide
> > private water taxi euro 100 per hour ( euro 400 total)
> > Public boat euro 18 per person for a 12 hrs water bus pass
>> i can offer you a private water taxi from venice to murano and then from there we can use the public
> > for any questions i II be at your disposal
> > thanks and best rgds
> > igor
> >
> > igor scomparin
> > www.tourleadervenice.com
> > email: info@tourleadervenice.com
> Tel. 0039.348.9000.700
> > skype: igor.scomparin
> > Follow us on Facebook:
>> http://www.facebook.com/people/Tour-Leader-Venice/100000860343823
> > Follow us on twitter:
> > http://twitter.com/#!/tourleadervenic
> > Our past clients said:
>> http://www.tripadvisor.co.uk/Attraction Review-g187870-d2339493-Reviews-Tour Leader Venice-
Venice Veneto.html
> >
> >
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> > Da: "Mary Anderson" maryf.anderson@mac.com
>> A: "info@tourleadervenice.com" info@tourleadervenice.com
> > Data: Thu, 16 Jan 2014 12:46:15 -0600
> > Oggetto: Re: Venice Tours
> > Igor.
>>> We would like to book these tours. Could you give me a breakdown of the cost for each tour and let
us know what else we need to do.
>>> Thank you.
```

- > > > Mary
- >> Sent from my iPhone
- >> On Jan 16, 2014, at 9:42 AM, "info@tourleadervenice.com" <info@tourleadervenice.com> wrote:
 - >>> Ciao Mary
 - >>> thanks for getting back to me,
 - > > may 1)About doing the tour on the 1st of may there will be no problems, and the guide can come to pick you up directly at the cruise ship and start the tour directly the tour from there
 - >>> may 2) About the tour of the countryside of venice, you II have several stop along the way .. in bassoon del grappa with is a lovely town along the brenta river where you II enjoy the bridge design by andrea palladio, you II stop in asolo with is one of the most beautiful city of italy dated back of the middle ages, a stop in front of the villa barbaro volpi one of the nicest villa of the 1500, plus valdobbiadene and the winery ... so you II drive and stop and walk around this lovely town and city where you II enjoy the real italian flavor.
 - >>> may 3) no problems in doing the tour of the lagoon
 - >>> the program will work perfect for me, and you II have time to enjoy venice, the lagoon and the countryside.... after this experience you II have a great overview of this part of italy
 - >>> for any questions just go ahead
 - >> PS: i didn't book any tour yet
 - >>> best rgds
 - > > igor
 - > > >
 - >> igor scomparin
 - > > www.tourleadervenice.com
 - >> email: info@tourleadervenice.com
 - >> Tel. 0039.348.9000.700
 - >> skype: igor.scomparin
 - >>> Follow us on Facebook:
 - >> http://www.facebook.com/people/Tour-Leader-Venice/100000860343823
 - >>> Follow us on twitter:
 - > > http://twitter.com/#!/tourleadervenic
 - >> > Our past clients said:
 - >> http://www.tripadvisor.co.uk/Attraction_Review-g187870-d2339493-Reviews-Tour_Leader_Venice-Venice Veneto.html
 - >>>
 - >>>
 - >> Ai sensi del D.Lgs. n.196 del 30.6.2003, si precisa che le informazioni contenute in questo messaggio e nei suoi eventuali allegati sono riservate e per uso esclusivo del destinatario.
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- >>> Da: "Mary Anderson" maryf.anderson@mac.com
- >>> A: "info@tourleadervenice.com" info@tourleadervenice.com
- >>> Cc :
- > > Data: Wed, 15 Jan 2014 10:15:36 -0600
- >> > Oggetto: Re: Venice Tours
- >>> Hi Igor,
- >>> Thank you for your quick response. I think we now know what we would like to do.
- > > > May 1 -- our ship arrives in Venice around 1:00 pm. We would like to do the walking tour of Venice this day.
- >>> May 2 -- we get off our ship this day in the morning. We would like to do the countryside tour this day, bringing our luggage with us and return to our hotel with private water taxi. You said that we would do this tour in the car. Will we be getting out of the car to look at anything or have a bite to eat?
- >>> May 3 -- tour of Murano and Burano
- >>> Does this sound like it would work out ok? Do you have any other suggestions?
- >>> Mary
- >>> Sent from my iPad
- >> > On Jan 15, 2014, at 4:49 AM, "info@tourleadervenice.com" <info@tourleadervenice.com> wrote:
 - > > > Hi Mary,
 - >>>> the 2nd may with will be the day that you II dock in venice, i can send you a car that will pick you up directly at the cruise terminal at the exit of you cruise ship, our driver will hold a sign with your name on it, so you I be able to see him. you can bring your luggage with you and will stay in the van during your tour!
 - >>> The tour will last around 6 or 7 hours, once you II get back to venice we can order a water taxi for you that will take you to the hotel splendid and the price will be around 70 or 80 euros.
 - >>> the other option is that you take the public boat to rialto to get off there with your luggage and then you walk to the hotel, the price per person is euro 7,00 for one ticket one ride.
 - >>> for any help i ll be at your disposal
 - >>> thanks and best rgds
 - >>> igor
 - >>>>
 - >>> igor scomparin
 - >>> www.tourleadervenice.com
 - >>> email: info@tourleadervenice.com
 - >>> Tel. 0039.348.9000.700
 - >>> skype: igor.scomparin
 - >>> Follow us on Facebook:
 - >>> http://www.facebook.com/people/Tour-Leader-Venice/100000860343823

بالمناطقة المناطقة ا

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Tour Leader Venice-Venice Veneto.html
>>>>
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>>> Da: "Mary Anderson" maryf.anderson@mac.com
>>> A: info@tourleadervenice.com
>>> Cc:
>>> Data: Mon, 13 Jan 2014 17:37:04 -0600
>>> Oggetto: Re: Venice Tours
>>>> Hi Igor,
>>>> We are still discussing our options on this.
>>>> The day we get off the ship, May 2, would it be possible to do the countryside tour then? If
so, how would we do this? We would have our luggage with us and we would need to be dropped off
at the hotel when we return. We will be staying at the Splendid Hotel. Also, how long is this tour?
>>> Thank you.
>>>> Mary
>>> On Jan 9, 2014, at 10:06 AM, info@tourleadervenice.com wrote:
 >>>> Hi Mary,
 >>> for any kind of questions ill be at your disposal
 >>>> thanks and best rgds
 >>> > igor
 >>>> Da: "Mary Anderson" maryf.anderson@mac.com
 >>>> A: info@tourleadervenice.com
 >>>> Cc:
 >>>> Data: Wed, 08 Jan 2014 17:49:37 -0600
 >>> > Oggetto: Re: Venice Tours
 >>>> Thank you for your response.
```

>>> > Follow us on twitter:

- >>>> I am getting with the others in our group to let you know what tours we want to do.
- >>>> Mary Anderson
- >>>> On Jan 8, 2014, at 6:00 AM, info@tourleadervenice.com wrote:
 - >>>> Hi Mary,
 - >>>> Happy new year! Thanks for waiting on my answer i ve been in the states for business meetings
 - >>>> about my trip i can give you some ideas of tour and prices let me know if you do have questions or if something is not clear, we can taylor made all the tours
 - >>>> > venice walking tour
 - >>>>>> i can pick you up directly by the cruiseship and cover the area of the jewish quarter and then continue in the area of the Rialto bridge and the fish and fruit market (wich will be closed on sunday and monday), than we can see a real venice palazzo from the inside, we will discover and learn the story of marco polo and his great trip to China, i II show you some great view point and i II tell you something about the venetian legends, we will see the area of st john and st paul with a lovely stop in an incredible book store shakespeare and co style, if you want we can have a glass blowing demonstration. After a nice walk through st mark sq we will reach scala del bovolo a lovely staircase that look like a snail and the pisa leaning tower. We will see mozart house and the fenice opera house, we will finish our tour by the grand canal with a lovely view on the guggenheim museum.
 - >>>> > this is going to be a3 hrs walking tour
 - >>>> i normally charge euro 180 total (not per person)
 - >>>> If you would like to do murano and burano those islands are beautiful especially burano
 - >>>> in murano you can have a glass blowing demonstration, and burano it s a lovely fisherman village with really colorful houses it really worth a little visit.
 - >>>>> we can do this tour we public boats or private water taxi
 - >>>> price for the guide euro 200 (4 hrs tour)
 - >>>> private water taxi euro 100 per hour (euro 400 total)
 - >>>> Public boat euro 18 per person for a 12 hrs water bus pass
 - >>>> i can offer you a private water taxi from the cruise ship to murano and then from there we can use the public boat
 - >>>> about the countryside tour
 - >>>> Often overlooked by the casual traveler, Italy's "other" famous hill towns offer unique treasures all their own. Little faschinating tows full of history at the foothills of the Dolomites
 - >>>> Departures available form Treviso or Venice

 - >>>> Bassano del Grappa, crossed by the river Brent, is one of the most densely-populated and well-developed town in Veneto. As well as fast-growing industrial economy and a lively cultural activity, Bassano has a fine gastronomic tradition. Its tipical products are the asparagues and grappa.
 - >>>> All the town is full of buildings of fine taste, enriched with prescious ornamentation.

>>>> In the central Monte Vecchio square are the impressive Palazzo del monte di pieta' and the Casa Dal Corno Bonato, the facade of which was frescoed by Jacopo da Ponte, known as il Bassano; a few steps away, in Piazza della Liberta', is the neoclassical church of San Giovanni built in the 1300s by the architect Giovanni Miazzi. The 15th century Loggia del Comune is also lovely. The pearl of Bassano is, however, its wooden bridge, designed by Palladio in this material as its flexibility would resist the raging Brenta river. It was damaged both by the river and by bombings, but it was always restored following the ideas of Palladio. The last restoration was in the second postwar period and it was due to the Alpine troops. >>>> - Asolo, old walled hill town known as the town of 'One Hundred Horizons', Asolo is one of the most enchanting spots in Italy and the jewel of the Veneto region. Its great location and wonderful climate made Asolo a population centre right from prehistoric times and later a principal settlement for the Veneto people. It has been the beloved retreat for the poet Robert Browning and explorer Freya Stark. >>>> - Villa Barbaro, completed in 1565, also known as the Villa di Maser, designed and built by Andrea Palladio, with frescos by Paolo Veronese and sculptures by Alessandro Vittoria for Danile Barbaro, Patriarch of Aquileia and ambassador to Queen Elizabeth I of England. The villa was added to the list of World Heritage Sites by UNESCO in 1996. >>>> - Prosecco wine tasting in a local winery Price euro 450 total (the price include minivan + english speaking driver), >>>> lunch, wine tasting or entrance fees are not included >>>> Please let me know your ideas >>>> thanks and best rgds >>>> igor >>>>> >>>> > igor scomparin >>>>> www.tourleadervenice.com >>>> email: info@tourleadervenice.com >>>> Tel. 0039.348.9000.700 >>>> > skype: igor.scomparin >>>> Follow us on Facebook: >>>> http://www.facebook.com/people/Tour-Leader-Venice/100000860343823 >>>> Follow us on twitter: >>>> http://twitter.com/#!/tourleadervenic >>>> Our past clients said: >>>> http://www.tripadvisor.co.uk/Attraction Review-g187870-d2339493-Reviews-Tour Leader Venice-Venice Veneto.html >>>>> >>>>> >>>> Ai sensi del D.Lgs. n.196 del 30.6.2003, si precisa che le informazioni contenute in questo messaggio e nei suoi eventuali allegati sono riservate e per uso esclusivo del destinatario. >>>> Nessuno, all'infuori dello stesso, può copiare o distribuire il messaggio, o parte di esso, a terzi. Chiunque riceva questo messaggio per errore, è pregato di distruggerlo e di informare il mittente. >>>>> >>>> According to the D.Lgs. n. 196, dated 30.6.2003, this document and its attachments are confidential and intended for the named addresse(es) only. >>>> If you are not the intended recipient of this message, any use or dissemination of this email is prohibited. If you have received this document by mistake, please notify the sender and

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>>>> Da : "Mary Anderson" <u>maryf.anderson@mac.com</u> >>>> A: info@tourleadervenice.com >>>> Cc : >>>> Data: Wed, 25 Dec 2013 02:41:34 +0000 >>>> Oggetto: Venice Tours >>>>> From: Mary Anderson >>>>> Subject: Venice Tours >>>>>> >>>>> Message Body: >>>> > We will be arriving in Venice on Holland America Nieuw Amsterdam on May 1. Our ship is scheduled to arrive around 1:00 pm where we will overnight and then disembark the next morning. We are interested in a tour on May 1 and another tour on May 2. I have been told to go to Murano and Burano and wondered if this was something we could do on May 1. On May 2 maybe a Venice Countryside tour. There are 4 of us and we are interested in a private tour. Are you available those days and what would your fees be? Thank you. >>>>>> >>>>> This mail is sent via contact form on Tour Leader Venice http://www.tourleadervenice.com

>>>>>>